

**IRVINE EYE PHYSICIANS AND SURGEONS INC.  
EYEGLASS WARRANTY**

**ANTI REFLECTIVE COATINGS:**

Purchase of anti reflective coating (AR) will give your lenses a warranty against scratches obtained due to normal use. Anti reflective coatings will hold a **One year** warranty. All warranties start the from the original purchase date, not the pickup date, and one-time redo only.

**FRAMES:**

Under normal use, if any part of your frame is missing the accessories (ie. nose pads, screws, etc) due to manufacturing defects, we will repair or replace the defective part or frame at 40% of frame charge to cover manufacture handling and shipping fee (**one time only**) for **12 months** from the date of original purchase. This does not cover scratches, breaks, or other defects made by incorrect wearing or storage of the eyeglasses. Warranty does not apply to broken or damaged glasses not consistent with ordinary wear. **Please note:** It is the discretion of IEPAS if a frame is determined to be defective or is broken as a result of misuse. **Abused or lost frames will not be warranted. Lenses of non-prescription sunglasses are not under warranty. All Final-Sale frames are not under warranty.**

**PRESCRIPTION:**

If your eye doctor finds it necessary to change your prescription, we will re-do your prescription at no charge (**one time only**) **within 30 days** from the original prescription date.

**REFITTING:**

Eyewear purchased at IEPAS will be adjusted, refitted, and minor repairs done at no cost for as long as you own the eyewear. **Adjustments to frames not purchased from our office will be made at patient's own risk.** Please note: IEPAS cannot be responsible for damage to eyeglasses older than one year old while attempting to adjust or repair.

**EXCHANGE:**

For prescription glasses once the lenses are ordered from the lab we **can not** offer any exchange on frames, refunds, or returns. For non-prescription sunglasses once insurance is billed, no exchange/return allowed.

**CANCELLED JOBS:**

Order changes and cancellations may be made at no charge provided the lab has not begun processing. If the lab has begun processing, no cancellations are allowed.

**PATIENTS OWN FRAME:**

Patients placing an order using their own frame **will be doing so at their own risk.** . Due to the condition of old frames, neither the lab nor IEPAS will be held responsible for damaged or broken frames.

Frame model: \_\_\_\_\_

Patient's Printed Name: \_\_\_\_\_ Date: \_\_\_\_\_

Patient's Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Optical Dispenser: \_\_\_\_\_ Date: \_\_\_\_\_